## How to Remove and Prevent Graffiti

The City of Victoria and the Downtown Victoria Business Association are committed to making downtown a vibrant and welcoming place.

Graffiti impacts the look and feel of our downtown. It can be any writing, etching, drawing or symbol – known as a tag – applied to property without the owner's consent.

Reporting and removing graffiti quickly makes private property less attractive to future tagging. There are also things property owners can do to help prevent graffiti.

Check out the reverse for helpful tips on what businesses and residents can do to help make downtown free of graffiti.

## **Did You Know:**

City crews remove graffiti from public property downtown. The DVBA's Clean Team assists businesses in removing graffiti from private property. The City's Property Maintenance Bylaw requires property owners to remove graffiti from their private property.

For more information, please visit: victoria.ca/graffiti







## Vhat Businesses Can Do

Report graffiti in progress by calling 911.

Report graffiti on your private property:

- Take a photo of the entire tag. Include any small initials or markings around the edges.
- Make a note of the date, time and location.
- Check if there is any security camera footage.
  - Submit a graffiti crime report online at vicpd.ca/services/report-a-crime-on line.
- Fill out an online form at victoria.ca/graffiti or email bylawservices@victoria.ca with "Reporting a Bylaw Violation: Private Property" in the subject line.

Report graffiti on public property by calling the City's Graffiti Hotline at 250.361.0466.

Keep eco-friendly cleaning products and rags on hand to quickly remove graffiti tags.

Learn how to remove graffiti from painted and unpainted masonry on historic buildings at victoria.ca/graffiti.

Contact the Downtown Victoria Business Association (DVBA) Clean Team for assistance with graffiti removal at 250.386.2238.

Consider installing motion detector lighting and/or cameras and plantings to restrict access.

Use eco-friendly, graffiti-resistant coating on exterior walls to make clean-up easier.

Explore grants offered by the DVBA at downtownvictoria.ca/grants and the City's My Great Neighbourhood Grant at victoria.ca/grants.

Consider working with a local artist to paint a mural on your building. Learn more at victoria.ca/publicart.